

CONFLICT FREE CASE MANAGEMENT SURVEY FORUMS

If you receive Case Management through Area Agency Services then you may have heard the terms conflict free case management, or conflict of interest and you may be wondering what this means.

The Center for Medicaid and Medicare Services (CMS) is requiring New Hampshire to make changes in two areas of the service delivery system:

1. Conflict of Interest in Case Management to be in compliance with the Home and Community Based Setting (HCBS) Regulations requiring the separation of Case management (Service Coordination) and direct service delivery; and
2. New Hampshire's Organized Health Care Delivery System, relating to the payment process for providers

How can you be involved?

You can attend a forum or complete the online survey.

NH Family Voices has been contracted to hold forums across the state in conjunction with the online survey to allow families and individuals opportunities to participate.

RSVP IS REQUIRED

Self Advocates are welcome to attend any of the SELF ADVOCATE or FAMILY forums. Families are welcome to attend any of the FAMILY forums even if it is not at their Area Agency. Area Agency staff will not be present during the forums. RSVP is required by noon on day of forum you will attending, Please email Jenn if RSVPing after noon.

<https://www.surveymonkey.com/r/RSVPCOI>

ONLINE SURVEY

<https://www.surveymonkey.com/r/CAPCICMSurvey>

QUESTIONS?

Jennifer Pineo jsp@nhfv.org 271-4525



SELF ADVOCATE FORUMS

October 30th 3pm

Northern Human Services 69 Willard Street Berlin

November 2nd 5:30pm

Community Crossroads 8 Commerce Drive #801 Atkinson

November 13th 4pm

Plus Company 19 Chestnut Street Nashua

FAMILY FORUMS

October 30th 6:30pm

Pathways of the River Valley
654 Main Street Claremont

November 1st 5pm

The Moore Center
195 McGregor Street #400 Manchester

November 2nd 7pm

Community Crossroads
8 Commerce Drive #801 Atkinson

November 6th 6pm*

Northern Human Services
29 Maple Street Littleton

November 7th 6pm

Community Bridges
70 Pembroke Road Concord

November 9th 6pm

Community Partners
113 Crosby Road Dover

November 8th 6pm

One Sky Community Services
755 Banfield Road #3 Portsmouth

November 13th 6pm

Gateways Community Services
144 Canal Street Nashua

November 14th 6pm

Lakes Region Community Services
719 North Main Street Laconia

November 20th 6pm*

Monadnock Community Services
121 Railroad Street Keene

Video Conferencing may be available, please indicate at RSVP