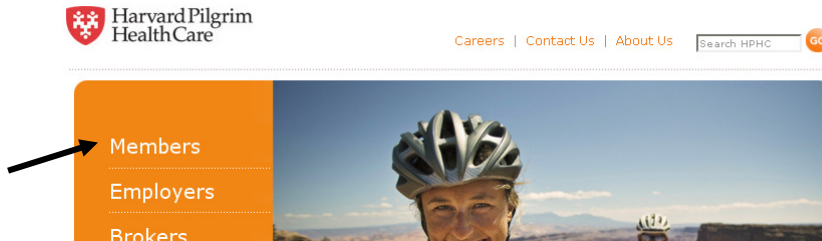
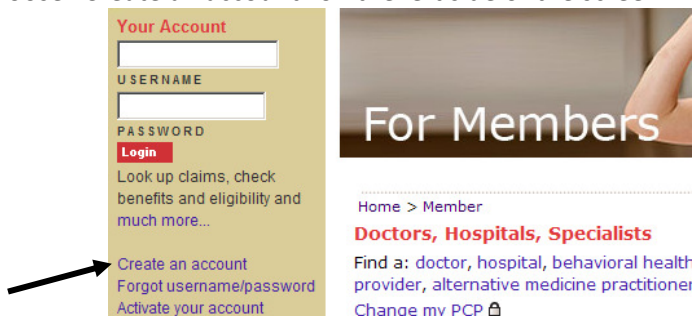


Creating an HPHConnect Account

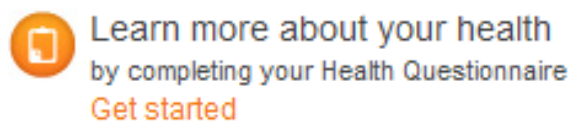
1. Go to www.harvardpilgrim.org and click on Members



2. Choose "Create an account" on the left side of the screen



3. Follow the prompts to create an account. You will need your Harvard Pilgrim Member ID card, date of birth, zip code, and the subscriber's social security number to verify your identity.
4. Follow the prompts to create a username and password. Your account will be created and you can login.
5. After logging in, click on the **Health Questionnaire, Get Started** link on the right side of the landing page



6. After reading the tips for taking the Questionnaire, click the **Take the Health Questionnaire** Link



7. Click **Submit** when you have completed the questionnaire.

Record your information below for future reference:

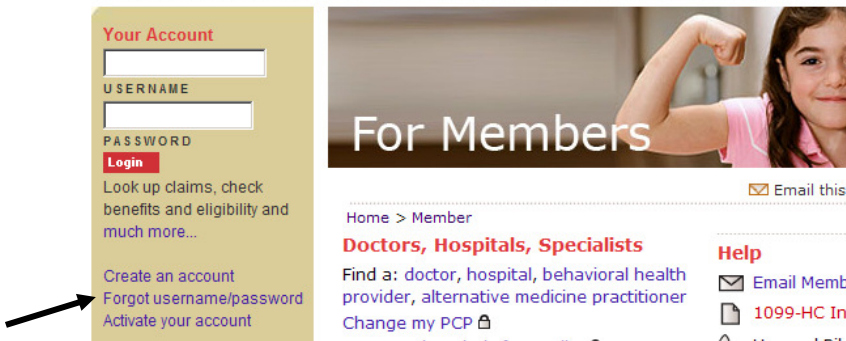
Username _____

Password _____

Protect your username and password as personal and confidential information.

Resetting Your Password

1. Click on the Forgot username password link under the login



2. When the next screen comes up, enter your Harvard Pilgrim ID# from your Member card and date of birth. If you do not have your member card, please see a Harvard Pilgrim representative and they can provide you with your Harvard Pilgrim ID number.

Forgot Username/Password

Please enter your Harvard Pilgrim ID# and date of birth.

Harvard Pilgrim ID# ▶ -
Date of birth ▶ / /

▶ Required field

Identification rule

Please enter your ID# as it appears on your Harvard Pilgrim ID card (For Example: HP1234567-00).

3. Follow the remaining prompts to create a new password.
4. When you have completed that process, your username will be confirmed, and you will be asked to log in with the new password you just created.